

PATENT APPLICATION TRANSMITTAL LETTER

Mail Stop Patent Application Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Transmitted herewith for filing of the patent application of:

Inventor(s):

Brent L. Davis, Deerfield Beach, Florida Vanessa V. Michelini, Boca Raton, Florida Melanie D. Polkosky, Boynton Beach, Florida

Assignee:

International Business Machines Corporation

Assignee

Address:

New Orchard Road

Armonk, New York

For:

CALLER INDEPENDENT DISAMBIGUATION

FOR INTERACTIVE VOICE RESPONSE SYSTEMS

Enclosed are:

- X Specification, including the Abstract
- 2 Sheets of drawings (1 set)
- X Executed Declaration and Power of Attorney
- X Information Disclosure Statement with PTO/SB/08A
- X Other: 2 postcards

CLAIMS AS FILED

FOR	NO. FILED	NO. EXTRA		
Basic Fee				
Total Claims	- 12 -	- 0 -		
Indep Claims	- 3-	- 0 -		
Multiple dependent claim present: No				

If the difference in Col. 1 is less than zero, enter "0" in Col. 2

Small Entity

RATE	FEE
	\$ 385
x\$9=	\$
x \$ 43 =	\$
x \$145 =	\$
TOTAL	\$

Other than a Small Entity

RATE	FEE
	\$ 770
x \$ 18 =	\$
x \$ 86 =	\$
x \$290 =	\$
TOTAL	\$ 770

Please charge my	Deposit Account No.	in the amount of \$	

X A check in the amount of \$ 770.00 is enclosed.

- X The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 502104. A duplicate of this sheet is enclosed.
 - X Any additional filing fees required under 37 C.F.R. 1.16.
 - X _ Any patent application processing fees under 37 C.F.R. 1.17.
 - No fee enclosed. No fee is authorized.

March 29, 2004

Date

Steven M. Greenberg, Registration No. 44,725

EXPRESS MAIL LABEL NO.: EV268061096US